



Credit: The Glass-House Community Led Design

Courtesy: The Glass House Community Led Design

Building Homes – The Ballot Creating Quality for Communities Long-Term

05/02/2020

- **Using ballots is intended to result in more successful places. It can change the nature and timing of engagement with residents.** One size doesn't fit all, so learn about a range of approaches for different project types. Closer and earlier working with communities helps reduce conflict at planning stage.
- **Have a clear communication strategy** and don't underestimate the time needed, or the information required. Involve the local authority as an active partner throughout to address wider aspects of resident concern.
- **The architect's brief is formed mostly by what residents want!** Residents' focus on design detail may require this to be presented earlier than set out in RIBA stages.
- **The approach needs to be pragmatic - balancing what residents want versus what is deliverable can be tricky,** and opinions may change. Provide plenty of support and training. Keep scheme requirements which are counter to resident priorities under review. Don't promise what cannot be built and help residents understand the business model, processes and core requirements beyond their needs.

Speakers:

Eleni Stathi, HTA
Matthew Jacobs, LB Brent
David Gladwin, LB Brent
Abraham Laker, RPS
Mohammed Habib, Metropolitan Thames Valley
Madeleine Lundholm, KCA
Mellis Haward, Archio

Attendees: 60